

RA# _____
(eMail service@ika.net prior to shipping)



designed for scientists

Fixed Price Repair

/// IKA Laboratory & Analytical Equipment 2019

Please complete this form and the Decontamination Certificate and eMail them to service@ika.net to obtain an RA#.

Instrument data

Instrument Type (e.g. EUROSTAR digital)

Serial Number

Error Description

Billing Address

Institute / Company

First Name

Last Name

Department / Laboratory No.

Street

Zip Code

Your PO #

Customer ID

City

State

Country

Phone

E-mail

Signature

Method of payment (circle one): Credit Card or Purchase Order

If using a credit card, complete the One Time Credit Card Payment Authorization Form. **If using a Purchase Order, include a copy of the Purchase Order.**

Fixed Price Repair Program conditions exclude consumables or glass parts. Additional costs for these items will be mentioned to participating customers in advance.

In case the repair cost will exceed 50% of the list price of a new instrument, IKA will reserve the right to invoice its work based on costs. In cases where no instrument failure can be detected by one of our technicians, and it is determined that a repair was not needed, IKA will charge a flat-rate of 30 minutes of labor. Our prices are valid until December 31, 2019. Freight charges and Border Fees are not included. Fixed Price Repairs carry a 6-month warranty (excluding wearing items and improper use).

Please observe the following conditions:

- > The "Fixed Price Repair" form must be filled out, signed and attached
- > The "Decontamination Certificate" must be filled out, signed and dated, attached
- > The package has to be marked clearly as safe on the outside ("No Danger" sticker included in the Decontamination Certificate)



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Price category I - repair - item number: LFLATB01 **\$ 255.-**

- ETS-D5 / ETS-D6
- IKA [Scale]
- Loopster basic / digital
- mini G
- RH basic / digital
- Rocker 2D / 3D / basic / digital
- Roller 6 / 10 / basic / digital
- Trayster basic / digital
- VORTEX 3

Price category II - repair - item number: LFLATB02 **\$ 357.-**

- C-MAG series
- Dry Block Heater 1 / 2 / 3 / 4
- ElectraSyn 2.0
- KMO 2 / 3 / basic
- MS 3 basic / digital / MS 450
- MTS 2/4 digital
- RO 5 / 10 / 15 Power Series
- RCT basic / IKA Plate (RCT digital)
- ULTRA-TURRAX® Tube Drive

Maintenance and pressure test - item number - LFLATA01 **\$ 371.-**

- Decomposition vessels type C 5010/12, C 6010/12, (maintenance, replacement of all worn parts with safety test and certificate) In case of damaged pressure-related components (swivel nut, lid, lower part), a repair under fixed price conditions is not possible. Instead, you will receive a cost estimate.

Price category III - repair - item number: LFLATB03 **\$ 371.-**

- HB 10 / HBR 4 / HB eco
- ICC basic / control
- IKA G-L (Centrifuge)
- KS 130 basic / control
- MVP 10 basic
- RET basic / control-visc
- RO Series
- RT 5 / 10 / 15 Power Series
- RW 14 / 16 basic
- RW 20
- S 10 / 18 / 25 dispersing tools
- T 10 N / 18 / 25 ULTRA-TURRAX® Drive / Easy Clean
- VC 10
- VXR basic

Maintenance and calibration - item number: LFLATA02 **\$ 298.-**

- Rotavisc lo-vi, me-vi, hi-vi I, hi-vi II (maintenance, replacement of all worn parts, calibration certificate and electrical safety test. Repairs are not included in the price.)

Price category IV - repair - item number: LFLATB04 **\$ 492.-**

- A 10 / A 11
- EUROSTAR 20 / 40 / 60 / 20 high speed digital / 20 high speed control / digital / power basic / power control-visc / power control-visc 6000
- MICROSTAR / MINISTAR digital / control
- HBC 5 basic / control
- HBC 10 basic / control
- IC basic / control
- IKA Oven 125 basic / control
- MICROSTAR / MINISTAR digital / control
- Midi MR 1
- RT Series
- RV 3 / RV 8
- S 50 dispersing tools
- T 50 ULTRA-TURRAX® Drive
- Tube Mill control / Tube Mill 100 control
- VACSTAR digital / control

Price category V - repair - item number: LFLATB05 **\$ 678.-**

- CBC 5 basic / control / HBC 5 / 10 / basic / control
- EUROSTAR 100 / 200 / control-visc P1 / control-visc P4 / control-visc P7
- EUROSTAR 400 digital / control
- HS / KS 260 basic / control / HS / KS 501 digital
- KS 3000 / KS 4000
- LR 1000
- M 20 / MF 10
- Maxi MR1
- RC 2 / 5 / control / HRC 2 basic / control
- RV 10 basic / digital / control / control auto
- RW 28 / RW 47
- Starvisc
- S 65 dispersing tools
- T 65 ULTRA-TURRAX® drive

Service performed at a fixed price will not be documented with a service report.

Prices are valid until December 31, 2019.



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One Time Credit Card Payment Authorization Form

Sign and complete this form to authorize **IKA-Works**, Inc to make a one-time debit to your credit card listed below.

By signing this form, you give us permission to debit your account for the amount indicated on or after the indicated date. This is permission for a single transaction only, and does not provide authorization for any additional unrelated debits or credits to your account.

Please complete the information below

I _____ authorize IKA-Works, Inc to charge my credit card account indicated below for
(full name)

_____ on or after _____. This payment is for
(amount) (date)

(description of goods / services)

*****Please note that a shipping fee and sales tax rate may apply, at this time we simply run an authorization for the estimated order total, the credit card will be charged after a shipment takes place. *****

Billing Address _____
City, State, Zip _____
Phone# _____
E-mail _____ Please email a copy of the receipts.

Account Type	<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> AMEX	<input type="checkbox"/> Discover
Cardholder Name	_____			
Account Number	_____			
Expiration Date	_____			
3-digit security code	_____			

SIGNATURE _____ DATE _____

I authorize the above named business to charge the credit card indicated in this authorization form according to the terms outlined above. This payment authorization is for the goods/services described above, for the amount indicated above and any shipping and sales tax fees only, and is valid for one time use only. I certify that I am an authorized user of this credit card and that I will not dispute the payment with my credit card company; so long as the transaction corresponds to the terms indicated in this form.